

impressions taking guide

Good ear impressions are the key to perfect fitting Custom In Ear Monitors. Please refer to a qualified audiologist to take your impressions and make sure he reads, understands and applies the data contained in this guide. You should also double check with your own eyes if the audiologist's work is compliant with our guidelines in order to avoid waste of time and money.

This way we'll deliver you the best in-ear fitting and sound experience!

important requirements

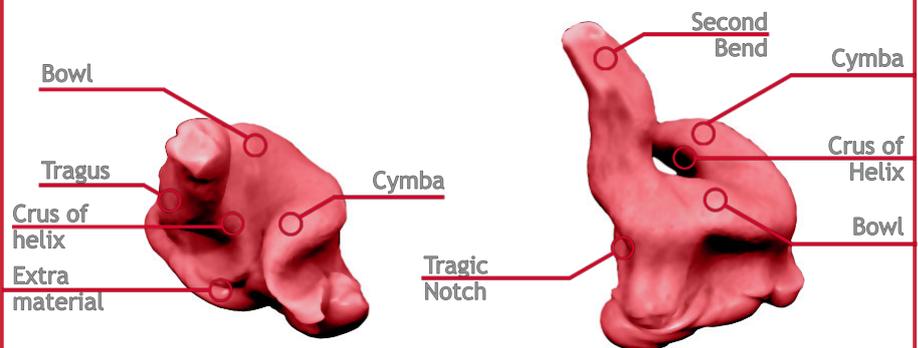
We require a full impression of each ear. Impressions must include the full helix, crus of the helix, tragus and antitragus and must go past the second bend of the ear canal.

(Ask your audiologist to make sure your ear canal is unobstructed, free from any inflammation or any other problem: in case see your otolaryngologist)

A high viscosity silicone impression material is preferred. Color is irrelevant.

The impression must be taken **keeping your mouth open!** Please use a 1-2" (3/5 cm) bite block during the whole impression process to reduce jaw movement: jaw movement will squeeze the silicon and produce a smaller impression that will reduce the sealing of the Custom in Ear Monitor.

how good impressions look like



We require extra material outside of the ear above the tragus

send your impressions for pre-approval before shipping them



Take pictures of your impressions in four lateral angles plus the top and the bottom and send them to lab@wavaya.com along with your name and order number: we'll be happy to pre-check them for you at no additional cost!

You can use our online mold approval tool and shoot each photo directly from your smartphone: <https://wavaya.com/molds/> (this service will be on-line by January 2019)

audiologist:
want to be listed in our website
as a "preferred audiologist" ?

Just drop a business card with all your data including your email and phone in the moulds envelope / box: our affiliate department will get in touch with you within a few days!

Alternatively send us an email:
affiliations@wavaya.com

(listing is totally free of charge)

pack and ship your molds!

Please ship your moulds in a box or little jar and a padded envelope using exclusively a major courier: UPS, DHL, FEDEX, TNT (please avoid postal service/registered mail) to:

WAVAYA™ - Cytalia Corporate Center
18 Xanthis Xenierou
1015 NICOSIA
Cyprus

tel. +357 22 008 338
lab@wavaya.com

PLEASE ATTACH A COPY OF YOUR ORDER!